GOVERNMENT OF INDIA
HOME AFFAIRS
LOK SABHA

UNSTARRED QUESTION NO:1159
ANSWERED ON:25.02.2003
PRE-PAID BOOTHS
SURESH RAMRAO JADHAV (PATIL)

Will the Minister of HOME AFFAIRS be pleased to state:

(a) whether Delhi Traffic Police has closed down pre-paid auto-rickshaw booths in the capital;

(b) if so, the reasons therefor;

(c) whether the Government are aware that auto-rickshaw drivers charge more money from commuters even during the day time;

(d) if so, the facts in this regard; and

(e) the steps taken by Delhi Traffic Police in this regard?

Answer

MINISTER OF STATE IN THE MINISTRY OF HOME AFFAIRS (SHRI I.D. SWAMI)

(a): No, Sir.

(b): Does not arise.

(c) & (d): Some instance of over-charging by auto rickshaw and taxi drivers have come to the notice of Delhi Police. They have during the year 2002 taken action against 12,918 auto rickshaw and 83 taxi drivers for over-charging and misbehavior; and 3695 auto rickshaw and 28 taxi drivers for plying without fare chart or meter.

(e): The steps taken by Delhi Police to curb such malpractices include setting up of a round-the-clock `Traffic Help Line` to enable the aggrieved persons to lodge their complaints over telephone; launching of special drives against errant taxi/TSRdrivers; and distribution of complaint cards at pre-paid taxi/TSR booths to enable the public to send their complaints through these cards.